



FRAUD & SIU SERVICES



National coverage. Regional management. The most advanced reporting technology in the business.



Welcome to the industry's most potent fraud-fighting arsenal.

GlobalOptions Fraud and SIU Services (FSIU) battles fraud with world-class resources and capabilities no other firm can match. We've brought together the country's best investigative talent to form an anti-fraud organization with national scope, local expertise and senior regional management. It's a highly skilled cross-section of experts that can handle any type of investigation need, anywhere, with many years of investigative experience in the insurance, law enforcement, corporate and legal communities.

That expertise is complemented by our proprietary GlobalTrak™ technology, which brings the investigative industry firmly into the 21st century. This robust reporting, communications and program management system gives you access to real-time information and helps you swiftly and strategically deal with incidents, improve quality control and cut costs through greater efficiency.

Major insurance carriers, third-party administrators, public entities and FORTUNE 500 companies have all chosen GlobalOptions FSIU to fight fraud and minimize loss. We're ready to go to work for you, and help you realize the unprecedented results our singular approach can bring.

Unique GlobalTrak™ technology

With GlobalTrak, necessary information is always at your fingertips so you can make strategic decisions faster and more confidently. This groundbreaking technology provides you with comprehensive web-based case reporting and communications, 24/7. Adjusters, claims representatives, risk managers, and SIU departments can securely access and download status updates including case receipt, assignment, work schedule, results of investigative activity, investigative reports and streaming video and audio. You never have to wait for physical delivery of reports or videos. GlobalTrak also allows us to automate and streamline a number of our investigative processes to provide you with faster, more cost-effective service.

Used as part of our Preferred Managing Partnership Program, GlobalTrak ties together information from your entire enterprise and all of its anti-fraud efforts. It allows you to manage your full panel of service providers from a single access point, saving time, effort and cost — no matter how many vendors are involved or where they're located. Additionally, GlobalTrak can be integrated into your other relevant IS/IT systems for efficiencies that result in lower indemnity costs and higher customer satisfaction.

GlobalTrak also allows you to link case information to large loss reports, authority requests or client approval requests, and to access, share and run a variety of quantitative reports using up-to-the-minute data.

Comprehensive fraud and SIU services

Clients who outsource to GlobalOptions FSIU get a full-service SIU staff without the overhead. Few firms, in-house or outsourced, have our depth of knowledge. We offer an assortment of services upon demand, along with the following program options:

- **Sole Provider** We act as your single investigative provider nationwide.
- **Preferred Managing Partner** Sole Provider services plus management of all vendors investigating on your behalf.
- **Special Investigation Unit** All of the above plus regulatory compliance and fraud prosecution services.

Claims Investigations Services

- Independent file review
- Fact gathering
- Witness preparation
- Expert testimony
- Evaluation of case values for settlement
- Statements
- Multi-lingual investigations and statements

Background Activities Investigations

We visit a subject's neighborhood and discreetly interview sources for background information. Additional information can be obtained through federal, state and local courts (including circuit and district courts), criminal history and motor vehicle records, bankruptcy, workers compensation claim history, national address trace reports and/or national telephone directory searches. Investigative leads are pursued upon client request.

On-Scene Accident Investigations (AOE/COE)

We offer 24-hour, comprehensive investigations of industrial, motor vehicle and other injury accidents involving the potential for significant loss. We can document the scene, help locate witnesses, obtain recorded statements if appropriate, and evaluate the need for expert evaluation (e.g., arson, electrical, mechanical).

Corporate Investigations

Our expertise includes, but is not limited to, liability issues, due diligence, workplace violence and safety, internal theft, and undercover investigations. Our specialists include individuals formerly employed by the FBI, corporate security and law enforcement. We also maintain one of the largest fully-staffed background screening programs in the country.

Surveillance

Video documentation provides the best evidence available to identify fabricated or exaggerated claims, malingering claimants or fraudulent activity. Our investigators are skilled experts who can gather video evidence from a distance of over one mile or as close as three feet, in any terrain and light condition.

Fraud Reporting

We will file the required SIU and suspicious claim reports based on applicable state requirements and provide prosecutorial packages, special reports and assistance related to complex fraud investigations.

Regulatory Compliance

We help you develop a comprehensive anti-fraud program or amend an existing program to comply with state requirements. This includes evaluating your business to determine threshold requirements for filing an anti-fraud plan for each state in which you operate and assisting with the preparation and filing of all required annual reporting.

Anti-Fraud Training

We train adjusters and claims examiners in states where it's required and anywhere it would benefit you or your customers. Services include developing a curriculum to meet state requirements, providing materials for fraud training and conducting training for all claims staff.

Vendor Management

Through our national investigative management program, we serve as a single point of contact for all your fraud-fighting efforts. We consolidate information and streamline the investigative process by improving case file management, communication and report quality. The program also helps streamline your existing investigative vendor panel and cut costs by creating a guaranteed nationwide fee structure.

Other Services

- National database investigations
- Alive and well checks
- Activity assessments
- Asset investigations
- Securing public records/documents
- Hospital/Pharmacy sweeps
- Clinic inspections



**FRAUD & SIU
SERVICES**

Act with confidence.

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